

DULCE PECADO
Customer Complaint Form

Date: 029/08/2025

Customer Name [REDACTED]

Telephone (Optional): _____

Email (Optional): [REDACTED]

Nature of Complaint

☐ Customer Service

☐ Food & Drinks

☐ Waiting Time: X

☐ Cleanliness

☐ Staff Behaviour

☐ Other:

Complaint Details

“The cocktails were enjoyable, but I would have preferred them to be served a bit quicker.”